

OUR PROMISE

JSI warrants to the original purchaser that each piece of furniture will be free from defects in workmanship, given normal use and care for as long as the original customer owns and uses the product. Normal use is defined as the equivalent of a single shift, 40-hour work week.

JSI will, at its option, repair or replace with comparable product within the terms of the warranty.

Exceptions to Warranty:

12 Years (from date of purchase)

- Wood Seating
- Seating Controls
- Pneumatic Cylinders
- Laminate Surfaces
- Veneer Surfaces

5 Years (from date of purchase)

- Casters
- Glides
- Electric Height Adjustable Bases
- Task Lights
- Mesh/Knit Materials
- Electrical Components
- Foam

This Warranty Does Not Cover:

- Natural variations in color, grain or texture of wood and other covering materials over which JSI has no control
- Normal wear, color fastness, shrinkage, puddling, wrinkling and stretching of upholsteries including fabric, vinyl, leather and other textiles. This warranty does not cover any defects that may arise in the use of COM or COL upholstery materials. Textile manufacturer's warranty will apply.
- Damages resulting from transportation, improper assembly, installation, handling, accident, user modification, attachments, misuse, or neglect of product care.
- Damage resulting from extreme climate conditions
- Finish damages resulting from normal wear and tear, improper maintenance, water damage, exposure to sunlight, extreme high or low humidity or temperature, or other acts of nature.
- Damage created by loading file drawers with anything other than hanging folders.

JSI makes no expressed or implied warranties to any product and, in particular, makes no warranty of merchantability of fitness for any particular purpose. JSI will not be liable for any consequential or incidental damages under this warranty.

Love what you do



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